

Save 4.0 Program (FAQs)

1. What is the Save 4.0 Program?

The Sustainability Achieved Via Energy Efficiency (SAVE) 4.0 is a programme which grants RM200 to domestic households that purchase energy efficient electrical appliances with 4 or 5-star energy efficiency labels from the Energy Commission (ST) from December 2023 to December 2024.

2. What are the outcomes and successes of the Save 3.0 Program?

- The SAVE 3.0 Programme was successful through:
- 186,034 redeemed e-rebates
- Savings up to RM35.778 million

3. What are the objectives of the Save 4.0 Program?

The objectives of this SAVE 4.0 Program are:

- Increase the total number of five (5) and four (4) star energy efficient electrical appliance in the market; and
- Raise public awareness to purchase energy efficient appliance that will reduce energy generation costs through energy savings; and
- Save the environment by reducing greenhouse gas emissions as a result of reduced energy generation.

4. What are the eligibility requirements for the Save 4.0 Program?

- Malaysian citizenship
- Users/ owners of registered electrical accounts (domestic) in electrical utility companies such as TNB, SABAH ELECTRICITY SDN. BHD. (SESB), SARAWAK ENERGY BERHAD (SEB) DAN NUR POWER SDN. BHD.
- The purchase of energy-efficiency electrical appliances with 4 and 5-star labels in December 2023 – December 2024.
- 1 electricity bill account only eligible to apply for 1 e-rebate for each electrical appliances stated & first come, first served basis. This programme will benefit 250,000 households.

5. How much e-Rebate do I enjoy if I join the Save 4.0 Program?

Every household is eligible for RM200 e-rebate with the purchase of electrical appliances with the 4 and 5-star energy efficiency labels. Please refer to the eligibility requirements in Question 4 for more information.

6. Which electrical appliances can I purchase in order to redeem the e-Rebate for the Save 4.0 Program?

You are eligible for the e-rebate if you purchase energy efficient listed electrical appliances with the 4 & 5-star energy efficiency label.

7. How do I apply for the e-Rebate and how do I redeem it?

There are two different methods of purchase:

Method 1: Direct purchase via Registered Electrical Appliance Retailers.

CONSUMER	APPLICATION REBATE	E- PURCHASE ELECTRICAL APPLIANCES
Purchase electrical appliances directly through registered retailers under SAVE 4.0 programme. (Visit www.saveenergy.gov.my/public/retailer for more details)	Retailers will assist to check eligibility based on electricity bill and apply the e-rebate on behalf of consumers	Eligibility only for electrical appliance 4 & 5-star rating energy consumption.
Bring along electrical bills and NRIC		Grants discount RM200 e-rebate

Method 2: Online purchase via e-Commerce platforms

STEP 1	STEP 2	STEP 3	STEP 4
Browse the collection below or search for products with the "SAVE 4.0" tag	Chat with the seller who will help apply for SAVE voucher for you	Once approved, the seller will share a voucher code with you	Upon checkout, click on "Shop Vouchers" and input your unique voucher code to save RM200!

- 8. How do I register for the Save 4.0 Program if I want to make an online purchase?**
Select list of e-commerce and just click on the e-commerce logo of your choice.



(Most Probably)

- 9. How do I view the list of Registered Electrical Appliance Retailers for the Save 4.0 Program?**

Please visit <https://save.seda.gov.my/publics/retailer> to view the list of Registered Electrical Appliance Retailers for the SAVE 4.0 Program.

- 10. What is the maximum number of households eligible for the Save 4.0 Program?**
Maximum number of households eligible for the SAVE 4.0 Program is based on 1 electricity bill account.

- 11. Does the program have a quota?**
Yes. This program is based on the concept of first-come, first-served basis.

- 12. Which information and documents are required for the Save 4.0 Program application?**
Buyers only need to have a valid domestic electricity bill account number. Please refer to Questions 4 and 7 for more information on how to apply for the SAVE 4.0 Programme.

13. What are the benefits of the Save 4.0 Program?

- Provide cost savings on the purchase of electrical appliances;
- Provide awareness to the public on the importance of energy management and efficiency, especially on the energy efficiency labels of electrical appliances that has been introduced by the Government through the Energy Commission (ST); and
- Support the Government's aspirations in the process of promoting energy savings, energy efficiency, low carbon approach, and sustainable energy initiatives which indirectly helps Malaysia achieve its carbon reduction targets.

14. Can a tenant of a rental housing apply for the e-Rebate?

Yes, this is permissible. However, tenants must inform the owners of the rental housing and get their permission first before making an application for the e-Rebate.

15. Can the ownership of the e-Rebate be transferred or changed?

The ownership of the e-Rebate CANNOT be transferred or changed.

16. How do I check my application status for the e-Rebate from the Save 4.0 Program?

Please visit www.save.seda.gov.my/publics/check to check your status for the SAVE 4.0 Program.

17. If I am interested in making a purchase through a Registered Electrical Appliance Retailer, can I bring the electricity bill in the form of a soft copy only?

Yes you can. However, you are advised to bring your MyKad and electricity bill in the form of a hard copy to facilitate the process of verifying your electrical account.

18. If I have applied for the RM200 e-Rebate via e-Commerce but I now want to apply for the RM200 e-Rebate via Registered Electrical Appliance Retailers, is this allowed?

If you have already made an application and have received the RM200 e-Rebate via e-Commerce, you must redeem it through the e-Commerce application.

If you have not received the RM200 e-Rebate via e-Commerce, you can proceed in visiting the closest Registered Electrical Appliance Retailers that have registered with SEDA Malaysia to redeem the e-Rebate and make a purchase.

19. I am interested in participating in the Save 4.0 Program and getting the RM200 e-Rebate, but I could not make a purchase via e-Commerce because there is no delivery option for areas in Sabah and Sarawak. What is the best solution for me?

The SAVE 4.0 Program covers Peninsular Malaysia, Sabah, and Sarawak. The delivery option will be depending on e-Commerce retailers respectively.

There are 55 Registered Electrical Appliance Retailers that have registered with SEDA Malaysia in Sabah and 81 in Sarawak. This list of Registered Electrical

Appliance Retailers will increase over time and SEDA Malaysia will update the list regularly from time to time. Please visit <https://save.seda.gov.my/publics/retailer> to view the list of Registered Electrical Appliance Retailers.

20. If I encounter a problem or an issue, how do I contact the officers for the Save 4.0 Program?

You can contact our officers at SEDA Malaysia as per the following:

Special Team for the SAVE 4.0 Program
Technical Development & Facilitation
SEDA Malaysia

03-8870 5800

saveenergy@seda.gov.my

www.saveenergy.gov.my